

MAKING A COMPLAINT

Before completing this form please ensure that you have read the Self-Regulatory Guidelines and Complaint Redressal Mechanism.

You must complete this form in full, in accordance with the Guidelines. If you would like further help, please contact the IBF Secretariat on the address provided in the website or by e-mail to bccc@ibfindia.com.

Details of complaint	Please complete these details in full
Name of Broadcaster*	
Programme Title / Broadcast Item*	
Programme date: dd/mm/yyyy*	
Time of Broadcast	

Details of Complainant(s)	Please complete these details in full
Surname*	
First Name*	
Male/Female*	
Address*	
Mobile No.*	
Landline No.*	
Fax Number	

E-mail ID*	
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All complaints decided by the Council may be made publicly available including the name of the complainant. However, in the event of complainant has valid concerns relating to privacy issues in making a complaint, the Council may in its absolute discretion consider requests from the complainant for anonymity/ confidentiality.

Short summary of what the complainant is aggrieved of, in particular what guideline of the Programme Guidelines has been breached

The reason for dissatisfaction with the disposal of the complaint at the Channel level (Any correspondence and reply relating to this complaint should be attached to this form.)

Is the matter complained of the subject of any proceedings in a court of	Yes	No
law or other Tribunal or Statutory Authority?		

Declaration to be given by the Complainant

The facts stated in the complaint are true and correct to the best of my/our knowledge and belief.

I/we have placed all relevant facts before the Council and have not concealed any material facts;

I/we confirm that no proceedings are pending in any Court of law or other Tribunal or Statutory

Authority in respect of the subject matter complained of before the Authority;

I /we shall inform the Council forthwith if during the pendency of the inquiry before the Authority the matter alleged in the complaint becomes the subject-matter of any proceedings in a Court of law or other Tribunal or Statutory Authority.